

## Bogus Emails from CLEAPSS

We have been receiving reports of malicious emails allegedly coming from CLEAPSS. These encourage the recipient to follow a link, usually purporting to be to an unpaid invoice.

Having investigated these, we can confirm that these e-mails are NOT coming from CLEAPSS.

Genuine e-mails from CLEAPSS will show the senders email address as:

- [firstName.secondName@cleapss.org.uk](mailto:firstName.secondName@cleapss.org.uk)

For example

- [Sally.Berry@cleapss.org.uk](mailto:Sally.Berry@cleapss.org.uk)

Spoof e-mails will have additional text in the senders address line:

- [Sally.Berry@<cleapss.org.uk randomName@randomDomain.com](mailto:Sally.Berry@<cleapss.org.uk randomName@randomDomain.com)

For example

- [Sally.Berry@<cleapss.org.uk John@orgcadarkwatersolutions.com](mailto:Sally.Berry@<cleapss.org.uk John@orgcadarkwatersolutions.com)

**Please check any e-mails that appear to be from CLEAPSS carefully**

If an e-mail appears suspicious:

- Do not follow any links or open attachments
- Delete the e-mail without opening any attachments or following links
- Do not forward the e-mail to anyone else – they may not be as careful as you
- If you already opened a link or attachment **contact your IT department** as your computer may need to be checked for malware.

Please note that simply opening the email will NOT cause problems, issues will only arise if you have followed links or downloaded attachments.

If you are unsure is an e-mail is genuine or not you can check by clicking 'reply' and asking for confirmation as to the nature of the original email - we will be happy to clarify.